

WHAT IS MGM's BRAKE-TECH PROGRAM?

MGM's BRAKE-TECH program is the one source for all of your MGM e•STROKE® and brake chamber training, service, and support needs.

Our BRAKE-TECH training program was built on the same foundation as the MGM brand. Beginning with our self-study brake training program, we have expanded to include one-on-one technical training and support for electronic brake monitoring systems. We are equipped to help you take on the daily challenges of any environment with a highly trained technical and engineering staff. We can tailor technical support and training to all of your individual needs. For more information on all the services we offer, go to our website: www.mgmbrakes.com.

We provide service that goes above and beyond your expectations. From day one to end of life, we are here for you.



SERVICE & SUPPORT

FOR ELECTRONIC BRAKE MONITORING SYSTEMS

MGM Brakes
6200 Harris Technology Blvd.
Charlotte, NC 28269

www.mgmbrakes.com
Email: mail@mgmbrakes.com
Phone: 800-527-1534 ext. 1230



TRAINING AND SUPPORT

MGM e-STROKE® SUPPORT/ TRAINING

MGM P/N 9596001 for e-STROKE® Daily Technician Support:

- Our technicians will assist your maintenance staff in analyzing brake monitor diagnostic information and provide recommendations for repair or replacement of defective components.

MGM P/N 9596002 for e-STROKE® ECU Firmware Upgrade:

- Our technicians will re-flash your existing e-STROKE® ECU to the latest firmware revision upgrading the system functionality and ensuring optimal system monitoring.

MGM P/N 9596003 for e-STROKE® GEN 3 Upgrade:

- Our technicians will upgrade your current GEN 1 or GEN 2 e-STROKE® system to the latest GEN 3 technology and verify proper system operation. Replace ECU, Pressure Transducer.

MGM P/N 9596004 for e-STROKE® AVM Monitoring Service:

- MGM staff will remotely monitor your AVM reports and provide Fleet Status monthly reports.
- MGM access to active AVM system is required.
- MGM will assist your technicians via telephone in identifying vehicles needing brake service and establishing severity levels for this service.

MGM P/N 9595002 for e-STROKE® Brake Monitor Training Event (1 Day, 2 Sessions, 15 persons max).

- MGM can provide ongoing e-STROKE® technical training for new employees and refresher training for existing staff. These training courses give your technicians a thorough understanding of the e-STROKE® system operation, interpreting diagnostic information, and system troubleshooting techniques.

MGM P/N 9595003 to add Additional Training Sessions to scheduled new application and purchased training events (1 Session).

*e-STROKE® Technical Phone Support. Free of Charge.
Call 1-800-527-1534 ext. 1230. Visit our website for more information on our e-STROKE services.*

BRAKE-TECH SERVICE & SUPPORT FOR e-STROKE®

BRAKE-TECH is designed to work when you work and provide the service and support you need to keep your fleet moving and your technicians up to date on the latest training and troubleshooting MGM Brakes has to offer.

Our support and service can be tailored to the need of any size fleet and staff. We offer many options to fit your service needs and schedule, from our dedicated one-on-one e-STROKE® technical hot-line support to in-depth training classes. We have what you need to make sure your technicians are equipped with the knowledge necessary to service today and tomorrow's braking systems.

TRAINING AND SUPPORT DONE RIGHT

What we offer:

- 24/7 BRAKE-TECH for e-STROKE® hot-line: 1-800-527-1534 ext. 1230
- Train the trainer classes on-site or on-line
- Web based training classes
- On-site single and multi-day training on e-STROKE® and non e-STROKE® MGM Brakes
- Training tailored to your environment and staff
- Hands on troubleshooting and diagnostic training

www.mgmbrakes.com

MGM DIAGNOSTIC SOFTWARE

MGM P/N 9090109

- Laptop Software, RS-232 Serial Connection
- Requires customer laptop and access to e-STROKE® ECU.
- Connect laptop directly to e-STROKE® ECU with included harnesses. Harnesses included for serial port (Tough Book) or UBS connections.

MGM P/N 9090111

- Laptop software, SAE J1939 connection.
- Requires customer laptop but does not require access to e-STROKE® ECU.
- Connects directly to vehicle 9-Pin OBD diagnostic port.
- Compatible with SAE J1939 250kbs network speed only.

MGM P/N 9090110

- e-DT™ hand held diagnostic tool.
- Handheld diagnostic tool, no laptop needed.
- Connects directly to vehicle 9-Pin OBD diagnostic port.
- Compatible with SAE J1939 250 & 500kbs network speeds.
- e-STROKE® ECU access is not required
- Powered from vehicle battery.
- e-DT™ display can also be permanently mounted in vehicle for use as an in-cab display.

Safety First!